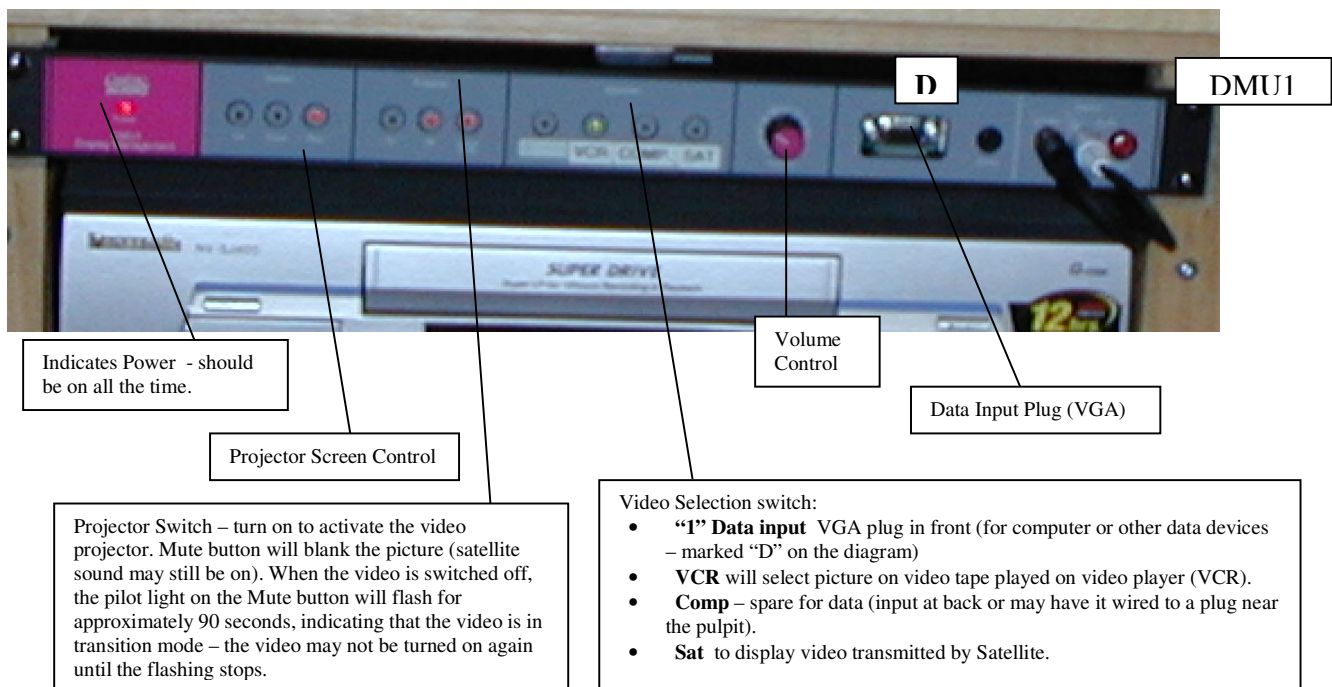


Procedure for Operating Satellite Receivers

To Turn System On

- Make sure that Satellite System is turned On (This equipment is usually placed in a rack either in a cupboard on the rostrum, in a cupboard in the lounge area or in one of the clerks offices. The equipment should be turned **ON** all the time.)
- For normal reception, there should be a green (or flashing amber) light on the Decoder .
- Make sure that the Chapel sound system is turned on.
- Lower projection screen.
- Turn on the projector (using button on DMU1, see picture below) – for normal operation Mute button should be off.
- Wait 60 seconds for the projector to warm up.
- Select “Sat” (button 4) from video input selection buttons on DMU1.
- Sound level may be adjusted using the volume control on DMU1



To Turn System Off

- Press Projector Power off, at DMU1 (image Mute button will flash until projector has cooled down)
- Turn the volume completely down (anticklockwise) on DMU1.
- Raise the screen
- The Sound System may be turned off.
- **NOTE:** The power of the Satellite System at the Rack should **NOT** be turned off

Additional Instructions and Checklist for Local Satellite Operators

A. System Tests:

- ❑ Ensure satellite receiver is on and status light display is green or flashing amber
- ❑ Connect and verify operation of TV's and/or video projectors in viewing location.
- ❑ Connect and verify successful operation of recording devices (VCR).
- ❑ Verify reception of correct languages.
- ❑ Report any reception or recording problems from the first test period to Facility Manager immediately.

B. System Setup and Operation Before and During Broadcast:

- ❑ Check system operation one hour before broadcast start.
- ❑ Ensure satellite receiver is on and status light display is green or amber
- ❑ Verify reception of correct languages.
- ❑ Follow standard troubleshooting tips for reception problems.
- ❑ If problem persists, call for satellite help immediately.
 - Satellite Help Desk phone numbers are:

1800 004 424	Australia Wide Toll-Free
+61 (0)2 9841 5266	International Dialing
0405 103 316	Mobile
- ❑ Report any problems with broadcast reception and recording results to Facility Manager or Satellite Help Desk.

Troubleshooting Tips:

- ❑ If sound or video is missing, reboot satellite receiver by unplugging power for 20 seconds and then plugging back in.
- ❑ Check satellite dish for obstructions (branches, bird nests, snow, etc.) Heavy rain can also interfere with reception.
- ❑ If vision is black and white or has vertical bars mixed in with the picture make sure that the Video System Standards converter is set to: Input – NTSC, Output – PAL.
- ❑ If you get “Alarm – Not Authorized” on screen then call the Satellite Help Desk immediately who will register the receiver serial number with Salt Lake so that the encrypted broadcast can be received.
- ❑ Make sure TV and video recorder settings are correct.
- ❑ If problem persists, call for satellite help.

ICS Australia Satellite Support

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